

DIAL-AN-ANGEL VALUES & BEHAVIOURS

Compassionate



- We care about each other
- I put myself in others shoes
- I listen to others
- I look for ways to help out
- We are committed to meeting our clients needs

Adaptable



- I'm happy to do what is needed
- I am OK with change
- I know I will not always agree with decisions and that's OK
- Big enough to do what's needed, small enough to change when needed
- I'll ask if I'm worried or confused

Diversity



- We respect different cultures, beliefs, opinions & interests
- We seek to meet CALD needs of clients and employees
- I am willing to and enjoy learning new things and diversifying my skills

Integrity



- I treat others like I want them to treat me
- I do what I say and am reliable
- I provide the best Angel for the job
- We value the company and brand
- We always do our best
- I give as well as receive

ABOVE THE LINE - BEHAVIOURS WE PRACTICE

BELOW THE LINE - BEHAVIOURS WE AVOID

- I don't care what I do, \$'s are the only thing that drives me
- I just fill the booking to get it done
- I interrupt and am rude to others
- I am the only one that matters

- I won't do as asked, only what suits me
- I'll make life difficult for others
- I'll whinge and moan if I don't like things that are going on

- I only want to work with people who are like me, others are all weirdos
- I don't care about other's needs or interests
- I am selfish and narrow minded

- I am dishonest and untrustworthy
- I promise then don't deliver
- I muck it all up and it's not my issue
- I don't care about DAA or my colleagues
- I don't care who I send to do the job for our clients