

# WELCOME

Thank you for applying to register to be an Angel®

We appreciate your interest.



# A little background information about DIAL-AN-ANGEL®

- This is Australia's only national agency specialising in home and family care services
- Established in March 1967 we are the longest established and Australia's leading Agency in home and family care
- It is a private family business wholly owned and operated by the same Australian family
- Offices are located in Sydney, Gosford, Newcastle, Brisbane, Canberra, Adelaide, Melbourne & Perth

# Dena Blackman founded DIAL-AN-ANGEL in 1967



# Services that DIAL-AN-ANGEL® provides...

- Childcare, babysitting and nannying
- Eldercare and Aged Care
- In-home Nursing and personal care
- Hospitality staff for in-home entertaining
- Gardener/handyman
- General domestic/cleaning assistance
- Caretaking/Pet care



# Registration and interview information

- We keep your personal information **strictly confidential**.
- You will have supplied at least *two* references (personal and work related) who are contactable by phone during the day.
- **We always contact the people who have provided references for you.**



# Information about your references

- Your reference can be:
  - A previous employer
  - A teacher
  - A family doctor or solicitor
  - Your minister of religion
  - A business or work associate



# Information about your references

- We will ask them about:
  - Your attitude and relationship to other people
  - Your character traits
  - Your work ethic
  - Your suitability for this type of work



# The benefits of working as an Angel

- You will enjoy the flexibility of working only the hours that suit you
- You will receive top hourly, daily and shift rates
- The privacy and security of your personal details is assured
- The title of 'Angel' adds to the prestige attached to working for Australia's leading agency in Home & Family Care
- The ability to work in the specific geographic areas that you nominate



# The benefits of working as an Angel

- Both you and your clients will appreciate that replacement Angels will be supplied for any bookings you are unable to attend
- Your coordinator organises and takes care of all administration involved
- You will be eligible to be nominated for Angel of the Month & Angel of the Year awards
- If you introduce a friend who is registered for work referrals, you'll receive a special reward!

# Angels and their halos: What is it that makes an Angel special?

- Angels have been and continue to be chosen for their honesty, initiative, enthusiasm, compassion, commonsense and willingness to be of assistance above and beyond the 'call of duty'
- **Angels are special people and that's how we treat them! – That's why we are different!**
- We are certain that if you are accepted and registered as an Angel, you will uphold and add to the wonderful reputation enjoyed by those Angels who have worked through this agency since it commenced.

# Work status and Taxation

- When you are successfully registered as an Angel, DIAL-AN-ANGEL will be your employer for your bookings.
- This means that you will be paid for each booking only upon our receipt of the timesheet. Timesheets are processed weekly via the DIAL-AN-ANGEL payroll system.
- The deduction of PAYG tax is dependent upon your earnings and is deducted and remitted to the Australian Tax Office. Superannuation contributions apply if you earn over \$450 in any one month.
- As an employee, you are covered for Domestic Workers' Compensation insurance.

# Do you have any questions?

- Please feel free to ask any questions that you may have during your interview.
- Our consultant is here to help you make your registration as easy and as smooth as possible.
- Please let the receptionist know when you have finished viewing the presentation.



Thank you for your interest in applying to join the DIAL-AN-ANGEL family .

# GOOD LUCK WITH YOUR INTERVIEW!

